What Are Bankers Doing About Revenue Growth in 2023?





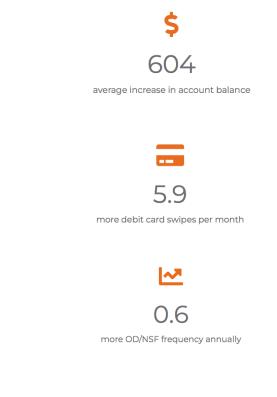
Mike Branton

Founding Partner <u>mike.branton@strategycorps.com</u> @Mbranton2222

What StrategyCorps Does

We provide analytical and product solutions that optimize the performance of consumer checking:

- **Financial Productivity.** Increased deposits, revenue and profitability from existing households
- **Product Differentiation.** Features and dynamic pricing to more successfully compete for new customers against growing number of competitors and excite your bankers
- **Primacy.** Better engage your customers by offering better products making your FI more likely to be their Primary FI or for your FI to remain their Primary FI



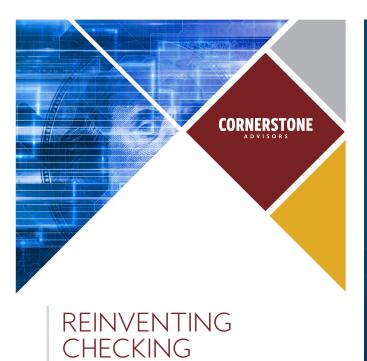


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The Payoff

\$500,000 of new annual revenue for every one billion dollars of assets

The combined typical financial impact of optimizing performance in these three areas



A WHITE PAPER COMMISSIONED BY

ACCOUNTS



Revenue Recession Realities

The Bankers' Perspective

GETTING OVER AND BEYOND OVERDRAFTS

The Bankers' Perspective 2022

Banking Industry Research by

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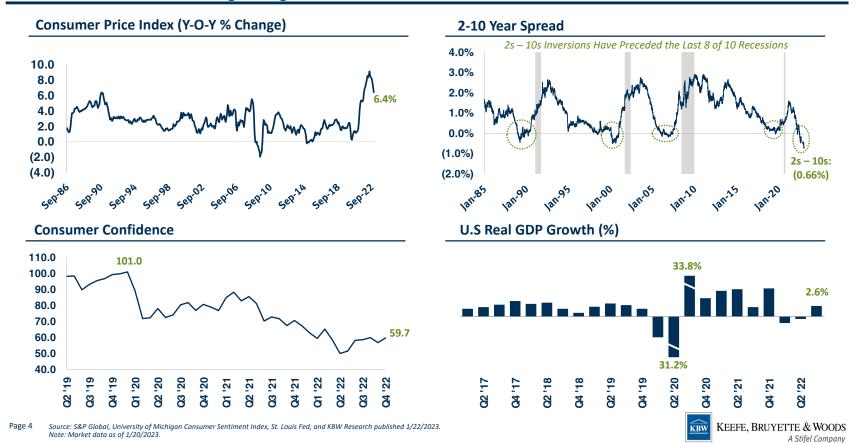
RON SHEVLIN Director of Research

Cornerstone Advisors

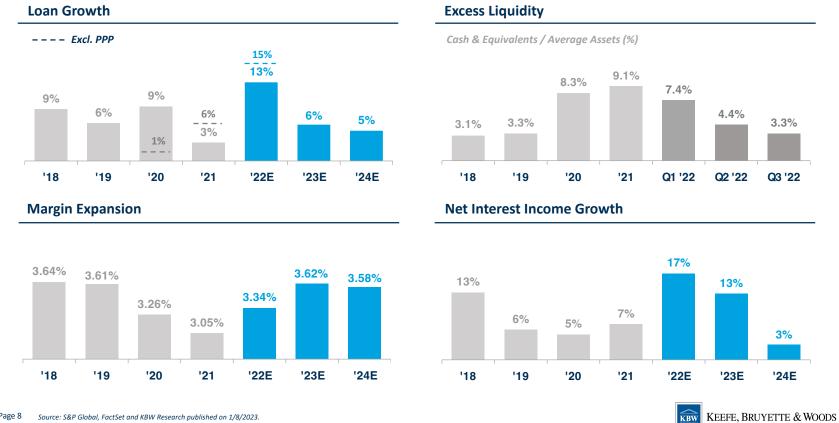
2023 Revenue Challenges What Bankers Are Planning

The Bankers' Perspective





Economic Indicators are Signaling Recession

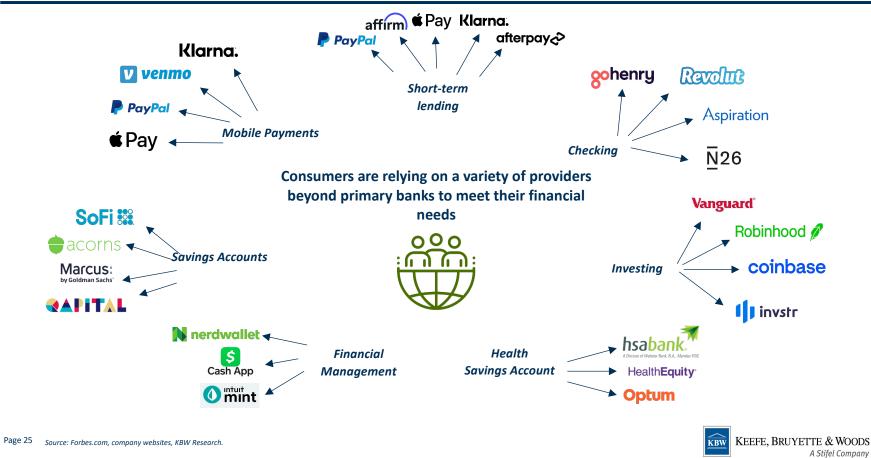


A Stifel Company

KBW Outlook – Slowing Growth

Page 8 Source: S&P Global, FactSet and KBW Research published on 1/8/2023.

Note: Industry estimates per KBW Research; KBW Research estimates per FactSet as of 1/20/2023 where applicable; Data presented on median basis for all banks within KBW coverage universe; Excludes BK, GS, NTRS, and STT.



A Multitude of FinTechs Have Stepped in With Better Digital Experiences

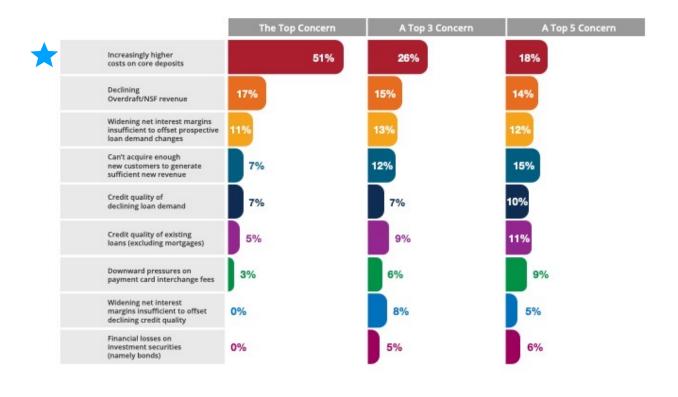
INQUIRIES



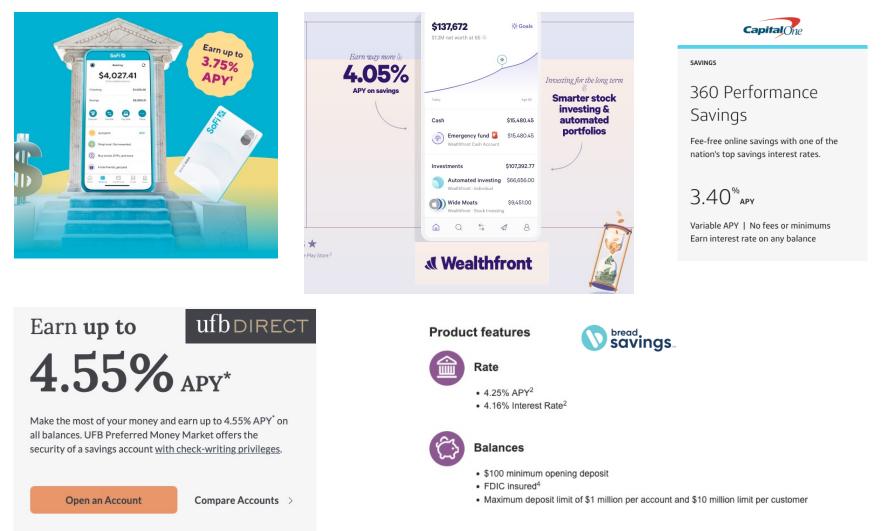
Please tell us your area(s) of responsibility

01 What are the top revenue concerns facing your financial institution in 2023?

(Please rank order at least your top 5)

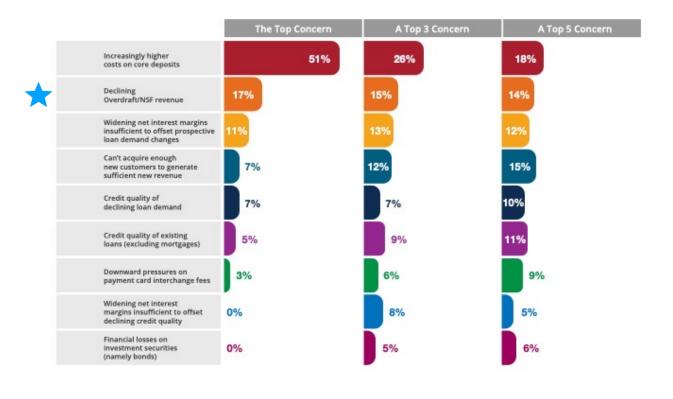


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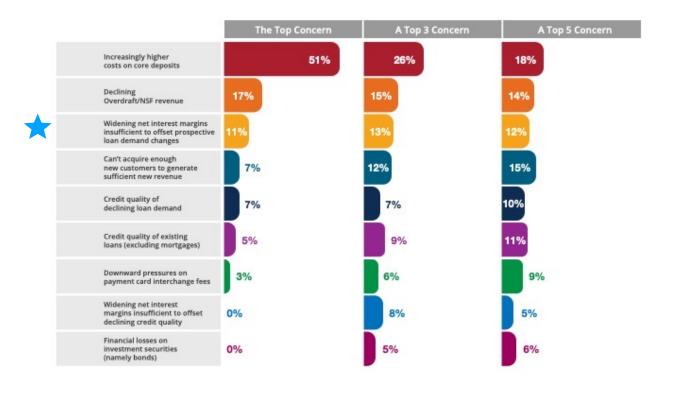
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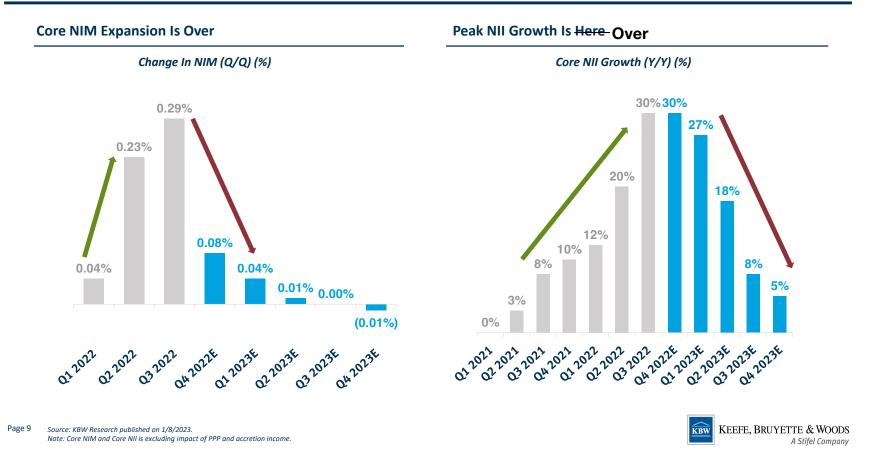
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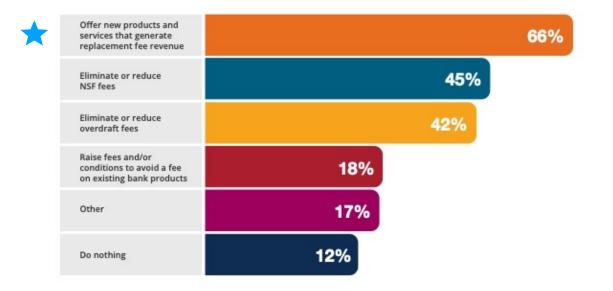
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KBW Outlook – Peak Revenue Growth is Now

02 What are your action plans for overdraft/NSF policy and fee changes?

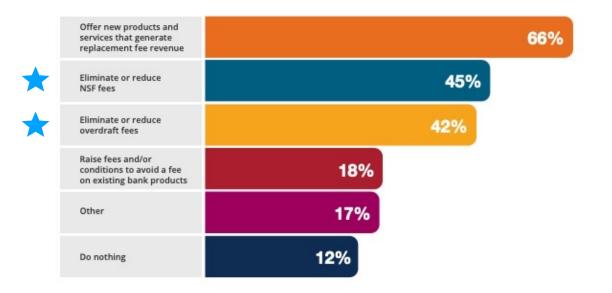
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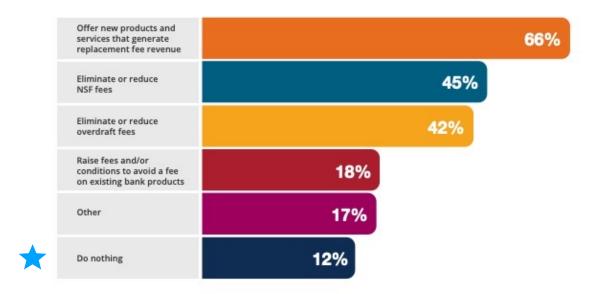
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			lax\$	Extended	grace	grace	Jan 2022 Changes
		per day	per day	OD Fee	amount	period	J.
CHASE	\$35	3	\$102		\$50		\$0 for NSF; 1 day grace period; early direct deposit
BANK OF AMERICA	\$35	4	\$140		\$1		\$0 for NSF; reducing OD fee to \$10; \$0 OD transfer fee
WELLS FARGO	\$35	3	\$105			9 am next day	\$0 for NSF; early direct deposit
citi	\$34	4	\$136				eliminating all OD fees
usbank	\$36	4	\$144	\$36 - 8 days			\$0 for NSF; \$50 grace amount; 24 hour grace period; smart alerts
면 TRUIST	\$36	6	\$216	\$36 - 7 days	\$5		Truist one account with no OD fees; credit lines up to \$750; "alternative account" available with no OD Fees
PNC	\$36 - OD \$0 - NSF	1	\$36		\$5	24 hour	already had low cash mode - alerts, grace periods, and transaction controls
TD	\$35	3	\$105		\$10		24 hour grace period; \$50 grace amount; balance alerts
CapitalOne	\$35	1	\$35		\$5	next day grace	eliminating all OD Fees; will approve overdrafts up to unspecified amount if you've deposited \$250 in 2 out of previous 3 months; already had early direct deposit

Source: as of October 2021 per bank websites

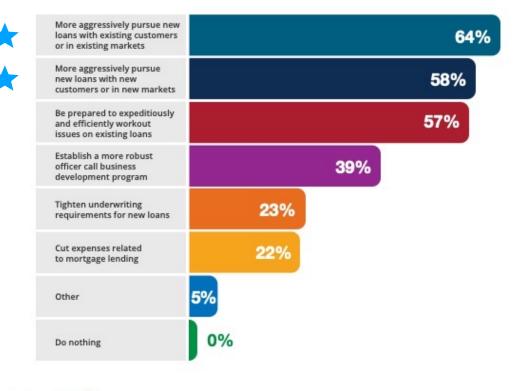
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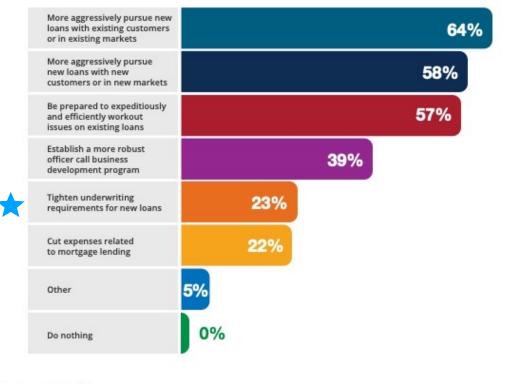
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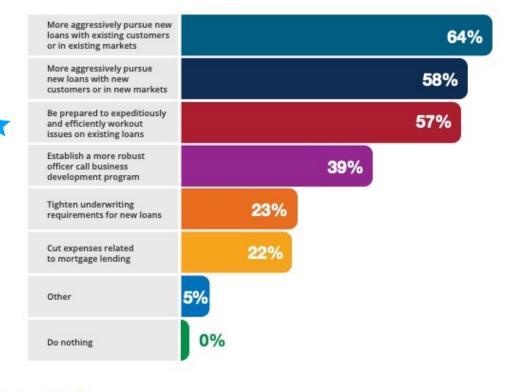
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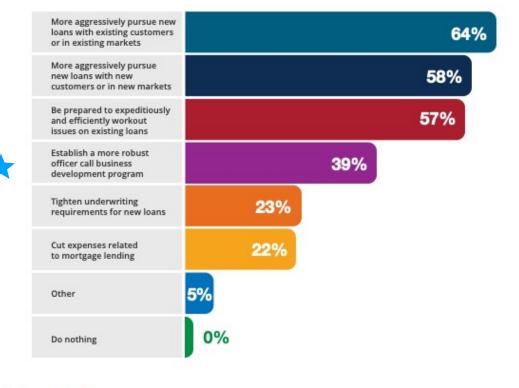
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2023 Revenue Challenges: What Bankers Are Planning

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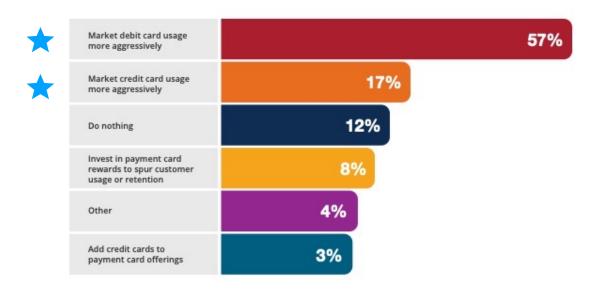


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2023 Revenue Challenges: What Bankers Are Planning

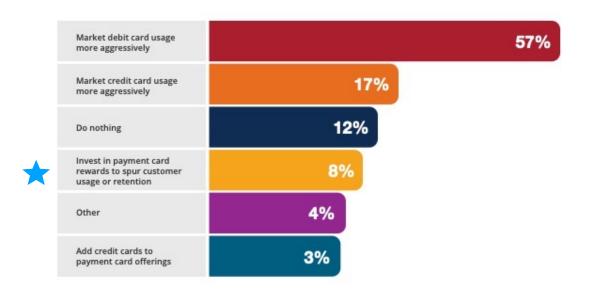
04 What are your action plans to address slow/no growth payment card interchange fees?

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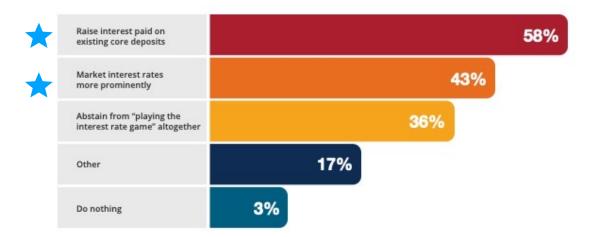
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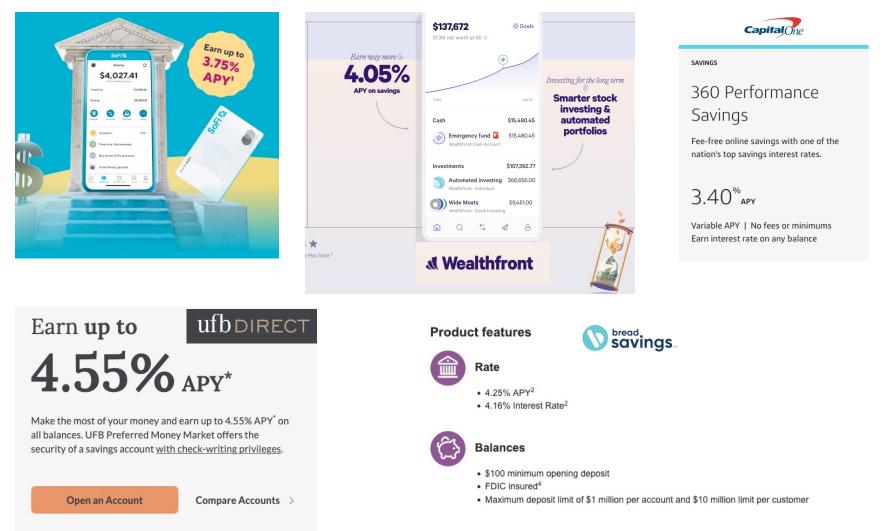
05 What are your plans to address the higher cost of core deposits?

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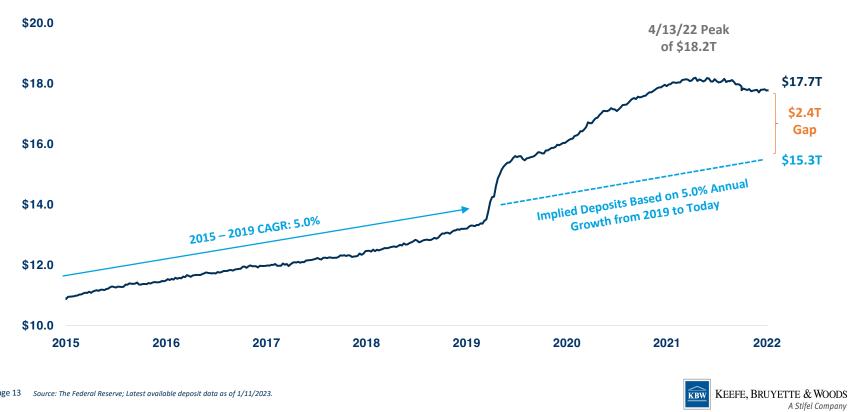


2023 Revenue Challenges: What Bankers Are Planning

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Focus on Deposits – Deposits are Shrinking and Competition is Building

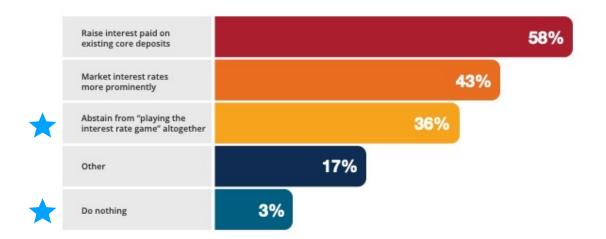


Total Deposits of Commercial Banks in the United States (\$T)

Page 13 Source: The Federal Reserve; Latest available deposit data as of 1/11/2023.

05 What are your plans to address the higher cost of core deposits?

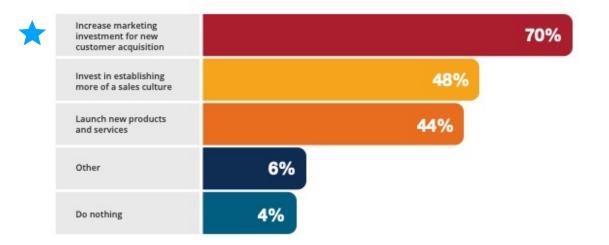
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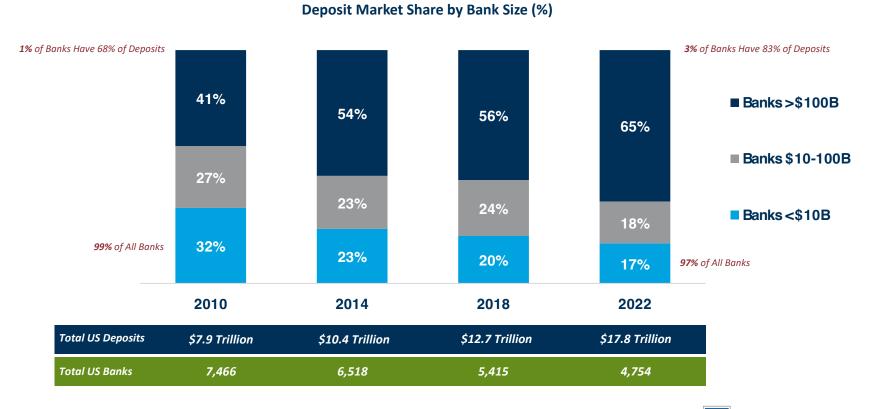
06 What are your action plans for new customer growth?

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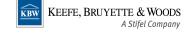


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Big Banks Continue to Win Deposit Share



Page 19 Source: FDIC and S&P Global; 2022 deposit data as of 9/30/2022; 2010, 2014 and 2018 deposit data as of year-end. Note: Includes both commercial banks and savings & Ioan institutions; Company size based on deposits and not pro forma for pending acquisitions.

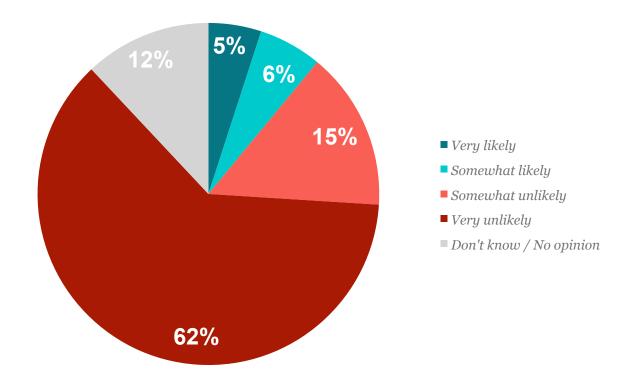


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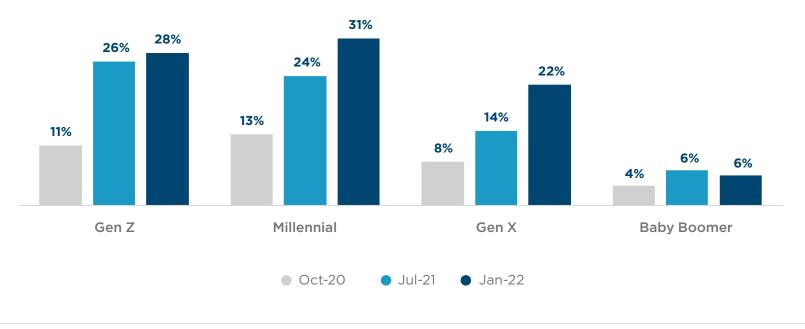
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% of Consumers Whose Primary Checking Account is With a Digital Bank

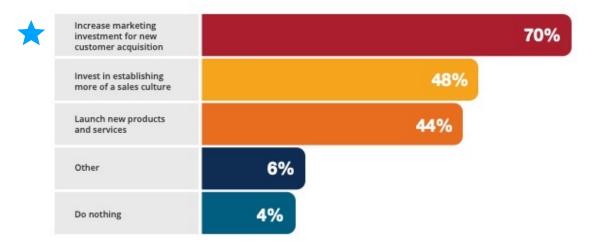


Source: Cornerstone Advisors survey of 3,030 U.S. consumers, Q1 2022

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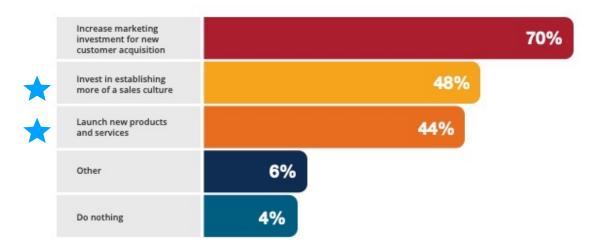
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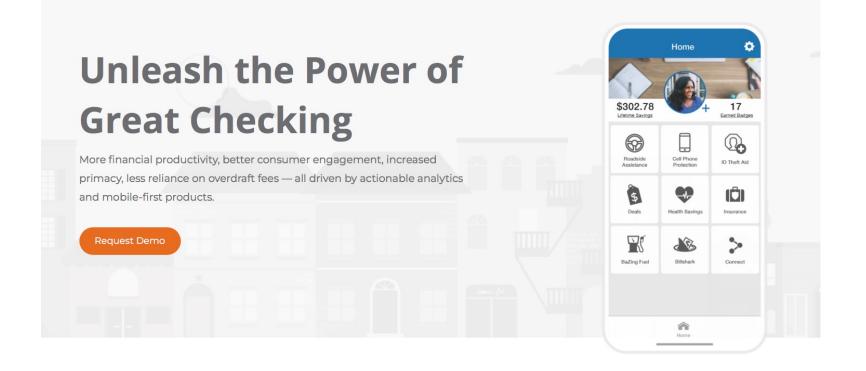
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To download the survey results, visit www.strategycorps.com/growthplanning-survey-results Mike Branton Partner <u>mike.branton@strategycorps.com</u> 919-349-2001